

MNP Class Action Claims Administration Services

If you are involved in a class action, you have many factors to consider – including how to most effectively structure and execute the terms of the settlement, along with the related processes.

Acting as an impartial third party to plan, execute and report on court-approved settlements, MNP understands the legal, technical and cultural nuances of class action claims administration. We work closely with all stakeholders to address concerns promptly and fairly throughout the settlement lifecycle.

Our Canadian roots and a local presence in more than 80 communities from coast to coast ensure you'll work with a qualified team who understands your case, your needs and desired outcomes – along with the experience and expertise that comes with being one of the nation's leading accounting, tax and business consulting firms.

Planning

We can assist with structuring a class action settlement, as well as developing a process to implement the court-approved settlement terms.

We can also assist with:

- Identifying eligible claimants
- Preparing a register of Frequently Asked Questions (FAQ)
- Building an online claim portal
- Engaging and training a third-party call centre for claimant enquiries

Delivery

Leveraging our comprehensive claims administration experience, we can execute the terms of a class action settlement as outlined and approved by the court.

Additional benefits for claimants, counsel and judicial stakeholders include:

- Streamlined, cost-effective and user-friendly digital interface
- Bilingual web application, call centres and qualified claims analysts

Reporting

From interim reporting to the court as required to reporting on final claims administration, we will prepare clear, concise and secure communications throughout the settlement process. We securely store all data – including personal information – to the highest technical specifications.

Additional Services

MNP also offers a range of additional services which support businesses and individuals facing class action claims and provide continuity, protection and peace of mind throughout the process.

- Investigative and Forensic Services
- Corporate and Consumer Insolvency
- Matrimonial Disputes
- Wills and Estate Planning
- Audit, Assurance and Accounting
- Tax
- Cyber Security
- Enterprise Risk Services

ABOUT MNP LTD.

MNP Ltd. is one of the largest personal insolvency practices in Canada. For more than 50 years, our experienced team of Government-Licensed Trustees and advisors have been working collaboratively with individuals to help them recover from times of financial distress and regain control of their finances.

