

## Class Action Claims Administration Services

If you are involved in a class action, you have many factors to consider — from structuring payouts to managing claimant inquiries and ensuring compliance. A clear, efficient process is essential to keeping things fair, organized, and on track.

As an impartial third party, we help you manage every stage of the settlement, working closely with all stakeholders to address concerns and ensure smooth execution. Our Canadian roots and local presence from coast to coast ensure you'll work with a qualified team that understands your case, needs, and desired outcomes.

### Planning

Your class action settlement needs a solid foundation. We help structure payout mechanisms, create clear implementation strategies for court-approved settlement terms, and provide essential resources, including:

- Identifying eligible claimants
- Preparing a register of FAQs
- Building an online claim portal
- Engaging and training a third-party call centre for claimant inquiries

### Delivery

Executing a class action settlement requires precision and efficiency; we can implement the terms of a class action settlement as outlined and approved by the court.

Additional benefits for claimants, counsel, and judicial stakeholders include:

- Streamlined, cost-effective, and user-friendly digital interface
- Bilingual web applications, call centres, and qualified claims analysts

### Reporting

Clear and transparent reporting keeps your settlement on track. From interim updates to final settlement reporting, you receive:

- Secure data storage that meets the highest security standards
- Concise, court-compliant communications throughout the settlement process

### Additional Services

MNP also offers a range of additional services which support businesses and individuals involved in class action claims and provide continuity, protection, and peace of mind throughout the process.

- Investigative and Forensic Services
- Valuations and Litigation Support
- Corporate and Consumer Insolvency
- Matrimonial disputes
- Wills and estate planning
- Audit, Assurance and Accounting
- Tax
- Cyber Security
- Enterprise Risk Services

**Rick Anderson CPA, CMA, CFE**  
National Director  
403.537.8424  
rick.anderson@mnp.ca

**Sheri L. Aberback, CIRP, LIT, CFE**  
Senior Vice-President  
514.906.4644  
sheri.aberback@mnp.ca

**Vanessa Allen, CIRP, LIT**  
Senior Vice-President  
587.702.5963  
vanessa.allen@mnp.ca