

Enterprise Risk Services

Navigate an increasingly unpredictable business environment with strategies and solutions that help you turn risk into a competitive advantage

MNP.ca

Table of Contents

Alle

Governance and risk management2	
Internal audit and controls3	}
Business resilience4	ļ
Technology risk5	5
Performance improvement6	5
Centres of excellence7	
About MNP 8	}

Manage risk, drive results

Your organization faces a seemingly endless list of challenges — from targeted attacks and internal threats, to shifting regulations and socioeconomic factors beyond your control. It's critical to anticipate these issues before they arise and have clear plans to inform your decision making when they do.

Our enterprise risk services help you identify and address threats across all areas of your organization. As one of Canada's largest multidisciplinary teams, we have the experience and expertise to implement risk mitigation strategies that position you for long-term success.

We're committed to helping you protect your people, your reputation, and your bottom line.

Solutions for your success

Governance and risk management

Sound corporate governance and an integrated approach to enterprise risk management framework (ERM) are essential for your long-term success. With organizations facing more scrutiny than ever, you need the awareness to navigate today's shifting landscape, along with leading policies and practices to meet growing stakeholder and regulatory demands.

We help you take hold of your strategic, financial, and operational objectives and avoid potential pitfalls that can impact your business. Our insights and processes ensure transparency, vigilance, and accountability across all areas of your organization through strong ERM.



Corporate governance

Implement a governance model that fits your organization, complies with requirements and meets stakeholder expectations.

We help you adopt leading policies, guidelines and processes that position you to succeed in an environment of growing scrutiny, competing demands and increasingly stringent regulations.



Risk management

Embrace a holistic and integrated approach to identifying, evaluating, prioritizing, managing, and monitoring risks.

We help you implement formal ERM frameworks, which allow you to proactively manage threats and maximize opportunities.



ERM maturity assessment framework

Leveraging our extensive ERM experience, we will assess the maturity of your ERM program and provide you with insights to enhance the value it can deliver.





Internal audit and controls

Stakeholders want assurance you're adequately mitigating risk, highlighting opportunities, and optimizing performance across all areas of your organization. As you face growing demands for transparency, you also have a greater need for stringent internal controls to safeguard assets, maximize resources, deliver reliable financial reporting, and ensure you're complying with applicable laws and regulations.

We help you provide decision makers with timely, reliable, and independent business intelligence. Our internal audit and internal control professionals ensure you achieve leading standards in governance, risk management and controls and are able to respond quickly in a rapidly changing business environment.



Internal audit

Establish an internal audit function or extend the scope of your existing assurance program.

We can help you both develop and execute internal audit plans, and / or perform a quality assessment to measure your internal audit function against leading practices and standards.



Co-Sourcing

Augment the capacity of your existing internal audit team. We partner with you to provide direction and support wherever you need it. This may include undertaking joint or independent internal audit projects (onsite or remotely), providing subject matter experts to work with you or augmenting your teams with additional resources, as required.



CEO / CFO certification

Confidently face growing scrutiny from Canadian Securities Administrators and meet your executive certification requirements under Sarbanes-Oxley 404 or National Instrument 52-109.

We'll help you adopt a right-size approach to certification which aligns with the nature, size and complexity of your organization — optimizing your investment in internal controls and making sure you get it right the first time.



Compliance

Implement internal controls which support, evaluate, and monitor your organization's compliance requirements.

We'll help you understand your regulatory, contractual, statutory, and public sector mandates and implement formal policies and procedures to address these responsibilities and support an effective compliance framework.

Business resilience

A disruption or crisis can have significant near- and long-term impacts on your business. With financial, reputational and operational risks to consider, you need a strategic approach that goes beyond merely recovering specific processes or technologies.

We help you develop business resilience strategies that allow you to respond quickly and appropriately in an emergency and minimize the impacts of a disaster across your business structure. Our approach focuses on preparing you for a range of worst-case scenarios and ensuring you can maintain continuity of operations no matter what challenges you face.



Hazard risk vulnerability assessments

Identify your most concerning threats, vulnerabilities, and risks. We'll help plan appropriately and put the required risk mitigation measures in place.



Emergency response procedures

Develop clear, concise procedures to protect the health and safety of customers and employees. We'll help develop comprehensive plans including floor warden programs, evacuation plans, disability evacuation, notification protocols, and assembly points.



Business impact analysis and response strategy development

Make your business more resilient by determining which business processes are time critical and need to be recovered quickly for your organization to remain viable.

We help you understand your key processes, measure the potential impact of a loss, and prioritize resources to maintain continuity.



Crisis management and communication planning

Protect your brand, ensure continuity of operations, and maintain consumer confidence before, during and after a crisis.

We'll help you establish a comprehensive crisis management plan which outlines a clear chain of command, prepares you to effectively communicate with the media and your key stakeholders, and outlines critical steps and policies for everyone in your organization.



Partnership and third-party risk

Identify critical risks and build contingency plans into your third-party and supply chain management processes.

We help you prioritize key threats and establish effective processes that help you respond quickly to disruptions.



IT disaster recovery planning

Prepare your team to effectively recover IT systems and infrastructure in the event of a disruption. We conduct a series of facilitated workshops and assessments to help you understand key IT risks and build a customized plan that will assist you to respond quickly in a crisis.



Business continuity planning

Develop concise and practical plans that ensure your team can revive critical functions and processes in the event of a business disruption.

We work with your team to create a tailored action plan to recover your operations and best serve your unique requirements.



Training, exercise and maintenance programs

Ensure your programs will work when you need them to.

We conduct training and exercises to ensure your teams and plans are ready when a crisis or business disruption hits.

Technology risk

You rely on information and communication technologies more than ever to conduct business and build a competitive advantage. But you also face a growing list of questions around how best to invest in technology, stay ahead of rapidly shifting privacy and security concerns, and prepare for a failure or service interruption.

Our multidisciplinary team offers insight on a wide range of key technology concerns — from cyber security and privacy to IT project assurance and assurance. We help you identify key risks, implement effective governance and controls, and prioritize your efforts to make sure you get the most from your technology investments.



IT strategy and governance

Align your IT business operations with strategic objectives.

We can help you evaluate IT risks and system performance and strengthen information security management programs and controls.



Information security and privacy

Safeguard your information assets and manage the risk of unauthorized disclosure, modification or loss of critical information.

We'll help you implement controls and protect your data across all areas of your business.



Technology controls assurance

Manage your exposure to data breaches, information security threats, system changes and dependencies, and business interruptions.

We tailor control frameworks to your business and IT risk appetite, providing you enhanced assurance and peace of mind.



IT project risk management

Keep large IT projects on time, on budget, and on scope — ensuring they meet your business and user needs.

We help you navigate the complexity of transformations with risk advisory services that identify and manage risks within the project lifecycle and ensure you ultimately achieve success.



Third-party assurance

Ensure your third-party IT service providers deliver thorough independent IT controls assurance, aligned to regulatory and stakeholder standards.

We can provide third-party assurance services in accordance with applicable benchmarks in your industry.





Performance improvement

When you face constant pressure to do more with less, it can be tempting to stretch every dollar to the limit — and sometimes beyond. But this approach can lead to even more costly issues down the road. What you really need are cost-effective and objective-oriented strategies to increase productivity, promote innovation, and create sustainable bottom line growth.

We help you identify opportunities to increase business performance while effectively managing your principal risks. Our tailored approach focuses on optimizing business processes and resource investments, aligning organizational objectives, and strengthening internal controls. Together, we'll make sure you achieve lasting efficiencies which scale as your business changes and grows.



Centres of excellence

Today's organizations are expected to deliver on tighter budgets and timelines while seamlessly factoring variables like compliance, spending priorities, and rapid economic changes into the equation. With limited resources and evolving stakeholder needs, it can be difficult to implement strategies that position you for long-term success.

Our Centres of Excellence are specialized units dedicated to driving value in your organization, helping you manage risk and optimizing opportunities and processes so you're well-positioned to achieve excellence.



Boards of directors

With rapid change and the potential for disruption at the heart of every board decision, it can be challenging to get everyone aligned on the best path forward. You need to focus your resources in ways that will deliver the greatest short- and long-term impact.

We can help you set and agree on board priorities, identify key risks, and develop a path forward to capitalize on strategic opportunities while managing risk.



Post-secondary institutions

You need to be agile and adaptable to deliver excellence in today's rapidly evolving education environment. But you also need to consider all the angles and potential risks of any decisions you make.

We can help your post-secondary institution manage high priority risks while optimizing opportunities, systems, and processes.

(-&

Public sector

You're charged with delivering comprehensive and cost-effective public services. But your ability to achieve these goals often hinges on the priorities of government, desires of citizens, and available funding — not to mention the tools and resources at your disposal. Your success depends on being able to read and chart a course along the changing tides.

We can help you manage principal risks, seize opportunities and maximize investment in people, processes and technology.



Environmental, social and governance (ESG)

ESG is a framework to assess the three central factors in measuring the sustainable, responsible and ethical practices of an organization. Instituting an ESG program and reporting on the associated results reflect an organization's level of commitment to driving sustainability, while establishing a competitive advantage in cost leadership, product differentiation and intellectual capital.

We at MNP have developed an ESG maturity model to help our clients begin addressing the changing needs for sustainability leading from identification of material issues and potential differentiators through to ultimate reporting. No matter where you are on your ESG journey, our team can assess where you are and help to define where you want to be regarding adoption and implementation.



Lottery Solutions

You need to deliver a credible, profitable, and reliable lottery program. We have the people, processes, and talent to make sure your program is administered smoothly.

It's not all fun and games. Besides delivering an exciting and engaging lottery program, your stakeholders also expect you to meet stringent regulatory requirements and provide exceptional accounting from inception to prize delivery.

Our Lottery Solutions team delivers administration, advisory and assurance services for lottery organizations, instant ticket printers, and lottery management system suppliers of all sizes. Operating as a true partner with your organization, we offer a diverse range of services to ensure the integrity and credibility of your lottery and/or raffle operations.



About MNP

MN

MNP is a leading national accounting, tax and business consulting firm in Canada. We proudly serve and respond to the needs of our clients in the public, private and not-for-profit sectors. Through partner-led engagements, we provide a collaborative, cost-effective approach to doing business and personalized strategies to help organizations succeed across the country and around the world.

Contact a member of our Enterprise Risk Services team: visit mnp.ca/services/enterprise-risk

Mariesa Carbone, CPA, CA, ABCP, CRMA National Enterprise Risk Services Leader 780.453.5377 mariesa.carbone@mnp.ca



