

# MNP Class Action Claims Administration Services

If you are involved in a class action, you have many factors to consider — including the most effective way to structure and execute the terms of the settlement, along with the related processes.

Acting as an impartial third party to plan, execute, and report on court-approved settlements, we understand the legal and technical nuances of class action claims administration. Our team works closely with all stakeholders to address concerns promptly and fairly throughout the settlement lifecycle.

MNP's Canadian roots and local presence in more than 100 communities from coast to coast ensure you'll work with a qualified team that understands your case, needs, and desired outcomes — and delivers the experience and expertise that comes with being one of the nation's largest accounting, tax, and business consulting firms.

## Planning

We can assist with structuring the payout mechanism in a class action settlement, as well as developing a process to implement the court-approved settlement terms.

We can also assist with:

- Identifying eligible claimants
- Preparing a register of Frequently Asked Questions (FAQ)
- Building an online claim portal
- Engaging and training a third-party call centre for claimant enquiries

## Delivery

Leveraging our extensive claims administration experience, we can execute the terms of a class action settlement as outlined and approved by the court.

**Additional benefits for claimants, counsel and judicial stakeholders include:**

- Streamlined, cost-effective, and user-friendly digital interface
- Bilingual web application, call centres and qualified claims analysts

## Reporting

From interim reporting to the court as required, to reporting on final claims administration — we will prepare clear, concise, and secure communications throughout the settlement process.

We securely store all data and personal information to the highest technical specifications.

## Additional Services

MNP also offers a range of additional services which support businesses and individuals involved in class action claims and provide continuity, protection, and peace of mind throughout the process.

- Investigative and Forensic Services
- Valuations and Litigation Support
- Corporate and Consumer Insolvency
- Matrimonial disputes
- Wills and estate planning
- Audit, Assurance and Accounting
- Tax
- Cyber Security
- Enterprise Risk Services

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